

**HEARING ASSOCIATES**  
250 Crescent Drive, Suite 100  
Mason City, IA 50401



### Inside This Issue

Good Nutrition can Help Hearing Loss

Driving Safely with Hearing Loss

The Ins and Outs of Bluetooth Hearing Aids

Building Connections for Better Hearing Month

# Hear in the Now Announcements

## COVID-19 Update

The team at Hearing Associates continues to take steps to protect our patients and staff. Your well-being is our top priority, and we want to help ensure your safety while we address your hearing needs. We follow all cleaning/antiviral procedures set forth by the Centers for Disease Control and Prevention as a daily practice.

Our safety measures include:

- Scheduling appointments to limit the number of patients in our offices
- Separating chairs in the waiting rooms to facilitate social distancing
- Requiring the use of face masks in our facilities
- Screening patients for possible symptoms
- Rescheduling appointments for at-risk patients
- Limiting the number of people who accompany patients to their appointments

## Enjoy Curbside Service

Our drive-through service is still available at our Mason City clinic. The service is available Monday through Friday, from 11 a.m. to 1 p.m. You'll receive top-rated services from one of our friendly team members right from the comfort of your vehicle. Call 641-494-5180 when you arrive, and someone will come out to collect your hearing aids. Your cooperation significantly improves our effort to limit the number of people in our waiting room.

## We're Opening Another Office!

Hearing Associates is opening an additional clinic in Albert Lea. The new office is currently under construction, but we should be moved in sometime this July. Keep your eye on our website and Facebook page for more information as the project gets closer to completion. We can't wait for you to visit!

## Let Us Know How We're Doing

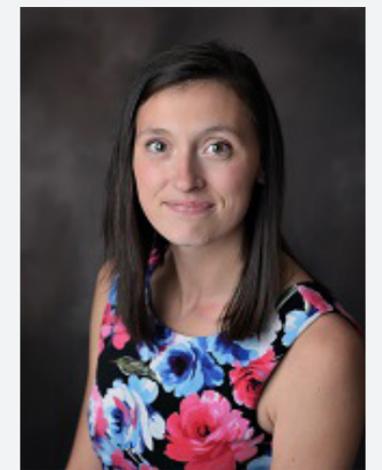
We rely on honest input from patients just like you! Whether you want to share a quality experience or tell us what we need to improve, please let us know how we're doing by leaving us an online review.



## Brittany Ruehlow Graduates LNI

Our very own Brittany Ruehlow completed the 2021 Leadership North Iowa (LNI) training program! LNI works with participants to create networking opportunities and partnerships among businesses across North Iowa. Those who complete the three-month program are trained for leadership roles and responsibilities.

As one of our Front Office Professionals, Brittany is responsible for managing administrative tasks and welcoming our patients. Thanks to her time with LNI, she has an added edge of providing community engagement she can put to use every day.



Call (800) 621-6424 or visit [HearingAssociatesMC.com](http://HearingAssociatesMC.com)

Providing excellent customer service & quality hearing aids to our patients since 1987. Hearing Associates, P.C. is your hearing healthcare expert in Mason City, Northern Iowa, and Albert Lea, Minnesota.

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